



Email

The fastest way to write an inmate

For staying in touch, nothing beats the speed and convenience of email. JPay's inmate email service is the fastest and most robust email service available to inmates in the country. Depending on the facility, inmates may be able to respond electronically, view and print your message, and view photo attachments.

Mail made easy

JPay's correctional email service is faster than regular mail, with inmates usually receiving emails within 48 hours. Each email requires a "Stamp," often available at more affordable rates than traditional postage, and can be purchased online and at JPay kiosks in the correctional facility

Functionality you can use

In many locations, you can attach a photo to an email, or even record a 30-second VideoGram to send along with your letter. With these popular and convenient services, JPay is using technology to keep you and your friend or relative connected throughout the duration of their incarceration. The inmate email interface is as familiar as the email program you use at home, and just as easy to use.

Helping you stay connected

We know that getting that letter from your loved one in your inbox is one of the best feelings in the world, and we want you to have that feeling again and again. Sign up for a free account today, and start sending emails immediately.



Send Money

Send the funds your inmate needs

When you send money with JPay, you can rest assured that your inmate will have the funds they need to get by inside. Transfers are quick and completely secure, and can be made from the convenience of your home computer, phone, or any MoneyGram agent location nationwide.

Your funds, faster

Funds sent through JPay.com are generally available the next day*. The online system accepts credit cards for money transfer transactions, making JPay the quickest and most convenient way to get funds to your incarcerated loved one. Setting up an account is free, and the rates for sending money are competitive.

The easy way to send money

JPay makes sure that the money transfer process is as seamless as possible, both for you and for your inmate. Whether you are funding a commissary or 'spendable' inmate trust account or a dedicated purpose account, your inmate will be able to access that money in a matter of hours. Recurring payments are available, and you can send money to multiple inmates.

JPay also provides a quick and easy way to send money using a money order. For many facilities and agencies, you can send a money order directly to the JPay Money Order Lockbox, where it will be processed electronically. Learn more about the JPay Money Order Lockbox [here](#).

*Please note, payment availability varies according to each agency and depositor verification.